

IN485DAI001A000 User Manual

Daikin Altherma 3 Air-to-water Heat Pumps to BACnet MS/TP and
Modbus RTU

USER MANUAL
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1. Description, Compatible AC systems, and Order Codes

BACnet MS/TP and Modbus RTU gateway for Daikin Altherma 3 air-to-water heat pumps.

Compatible with Altherma 3 heat pumps commercialized by Daikin.

Use the compatibility tool to get a complete list of compatible units: <https://compatibility.intesis.com/>

| ORDER CODE | LEGACY ORDER CODE |
|-----------------|-------------------|
| IN485DAI001A000 | - |

2. General Information

2.1. Intended Use of the User Manual

This manual contains the main features of this gateway and the instructions for its appropriate installation, configuration, and operation.

Any person who installs, configures, or operates this gateway or any associated equipment should be aware of this manual's contents.

Keep this manual for future reference during the installation, configuration, and operation.

2.2. General Safety Information



IMPORTANT

Follow these instructions carefully. Improper work may seriously harm your health and damage the gateway and/or any other equipment connected to it.

Only technical personnel, following these instructions and the country legislation for installing electrical equipment, can install and manipulate this gateway.

Install this gateway indoors, in a restricted access location, avoiding exposure to direct solar radiation, water, high relative humidity, or dust.

Preferably, mount this gateway on a DIN rail inside a grounded metallic cabinet, following the instructions in this manual.

If mounting on a wall, firmly fix this gateway on a non-vibrating surface, following the instructions in this manual.

Connect this gateway only to networks without routing to the outside plant.

All communication ports are considered for indoor use and must only be connected to SELV circuits.

Disconnect all systems from power before manipulating and connecting them to the gateway.

Respect the expected polarity of power and communication cables when connecting them to the gateway.

Take the necessary antistatic precautions before manipulating the gateway to avoid electrostatic discharges.

Safety instructions in other languages can be found [here](#).

2.3. Admonition Messages and Symbols



CAUTION

Instruction that must be followed to avoid a potentially hazardous situation that, if not avoided, could result in minor or moderate injury.



IMPORTANT

Instruction that must be followed to avoid a risk of reduced functionality and/or damage to the equipment or to avoid a network security risk.



NOTE

Additional information which may facilitate installation and/or operation.



TIP

Helpful advice and suggestions.



NOTICE

Remarkable Information.

3. Quickstart Guide for the IN485DAI001A000 Gateway

**IMPORTANT**

Disconnect all systems from power before connecting them to the gateway.

1. Configure the gateway using the built-in DIP switches. See details in [DIP Switches \(page 7\)](#).
2. Mount the gateway in the desired installation site. This gateway can be mounted over a DIN rail or a wall. See details in [Mounting \(page 9\)](#).

**NOTE**

DIN rail mounting inside a grounded cabinet or metal enclosure is recommended.

3. Connect the gateway to the BACnet MS/TP or Modbus RTU network via its EIA-485 port.
4. Connect the gateway to the Daikin user interface bus (P1P2). See details in [Connection Procedure \(page 10\)](#).
5. Check the communication performance between the BACnet/Modbus bus, the gateway, and the Daikin Altherma 3 unit through the gateway's LED indicators. See details in [LED Indicators \(page 13\)](#).
6. The Intesis gateway is ready to be used in your system.

**POWER SUPPLY**

With some exceptions, there is usually no need for an external power supply. See [Connection to an External Power Supply \(page 12\)](#).

4. Overview



NOTE

You can set the IN485DAI001A000 as a BACnet MS/TP or a Modbus RTU server gateway using the SW1-5 (DIP switch 1, position 5). See [DIP Switches \(page 7\)](#).

Figure 1. Integration of Daikin Altherma 3 units into a BACnet MS/TP installation using the Intesis IN485DAI001A000 gateway

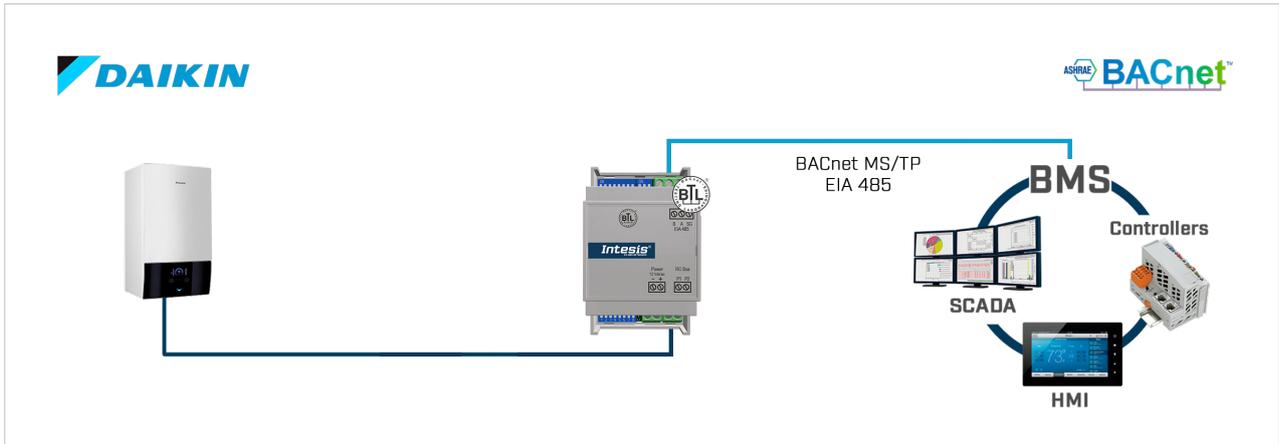
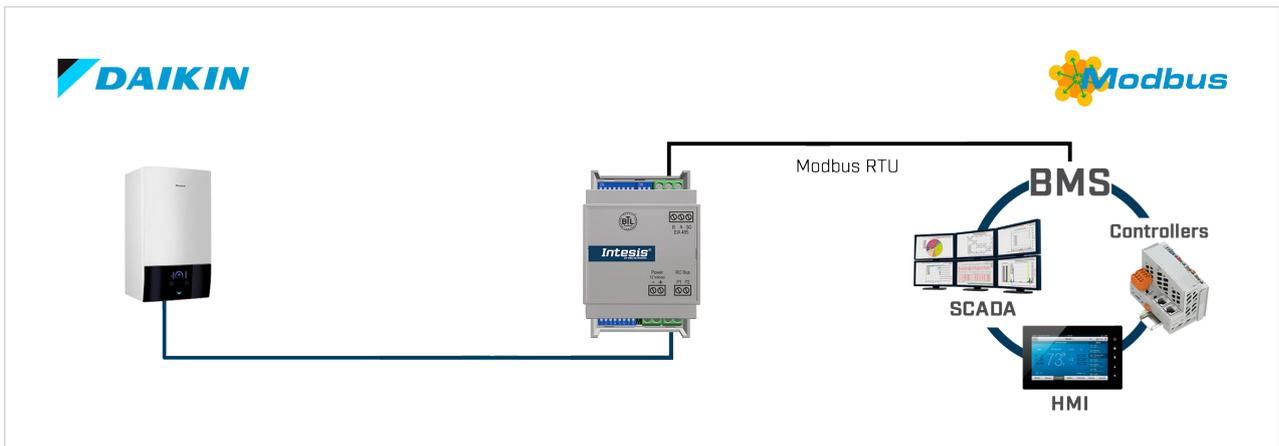


Figure 2. Integration of Daikin Altherma 3 units into a Modbus RTU installation using the Intesis IN485DAI001A000 gateway



NOTE

This document assumes that the user is familiar with BACnet, Modbus, and Daikin air-to-water heat pump technologies and their technical terms.

4.1. Inside the Package

Items included:

- Intesis IN485DAI001A000 gateway
- Installation Guide

4.2. Main Features

- BTL mark ensures full interoperability with BACnet devices.
- Supports BACnet MS/TP and Modbus RTU.
- Configuration with onboard DIP switches.
- Quick and easy installation: Set the DIP switches, plug, and play.
- External power supply not required.
- Reduced dimensions (HxWxD): 93 x 53 x 58 mm / 3.7 x 2.1 x 2.3".
- Mountable on DIN rail or wall.
- Total control and monitoring of the Altherma 3 unit from the BACnet or Modbus system, including the unit's internal variables, running hours counter (for filter maintenance control), and error indication, among many other functions.
- Three-year warranty.

4.3. Gateway Capacity

This Intesis gateway can integrate one single Daikin Altherma 3 air-to-water unit.



NOTE

You can connect several air-to-water units to the gateway, but they will perform as one. This means you cannot send different commands to different units.

4.4. General Functionality

With this Intesis gateway, you can easily integrate a Daikin Altherma 3 air-to-water unit into an installation based on BACnet MS/TP or Modbus RTU. For this integration, the gateway acts as an additional user interface set as SUB, with the Daikin user interface (MMI) set as MAIN.



NOTE

A Daikin user interface (MMI) set as MAIN must be present on the bus. This controller is located on the Daikin Altherma 3 indoor unit, except for the Daikin Altherma 3 Monobloc model where it must be installed separately.

A wide range of signals can be controlled and monitored, including general signals, zone signals, domestic hot water signals, and more.

The configuration of the gateway is carried out in a fast and straightforward manner via DIP switches.

5. Hardware

5.1. DIP Switches

All configuration parameters of the gateway are set exclusively using its DIP switches, as detailed in the following tables. No software interface or external configuration tool is required.



IMPORTANT

Ensure the gateway is powered off before adjusting the DIP switches to avoid configuration errors or hardware damage.

The gateway includes three DIP switches: SW1 (8 switches) at the bottom and SW2 (8 switches) and SW3 (3 switches) at the top.

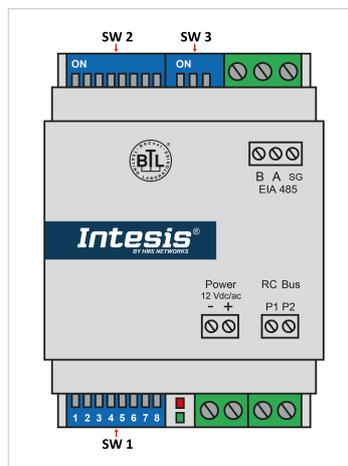


Table 1. **SW1** (P1 to P4): Not used; (P5): Control system selection; (P6 to P8): BACnet MS/TP or Modbus RTU baudrate

| Position | | | | | | | | Description | |
|----------|---|---|---|-----|-----|-----|-----|------------------------------|--------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | BACnet | Modbus |
| X | X | X | X | OFF | X | X | X | BACnet MS/TP enabled | |
| X | X | X | X | ON | X | X | X | Modbus RTU enabled (default) | |
| X | X | X | X | X | OFF | OFF | OFF | Autobaudrate (default) | 2400 bps (default) |
| X | X | X | X | X | ON | OFF | OFF | 9600 bps | 4800 bps |
| X | X | X | X | X | OFF | ON | OFF | 19200 bps | 9600 bps |
| X | X | X | X | X | ON | ON | OFF | 38400 bps | 19200 bps |
| X | X | X | X | X | OFF | OFF | ON | 57600 bps | 38400 bps |
| X | X | X | X | X | ON | OFF | ON | 76800 bps | 57600 bps |
| X | X | X | X | X | OFF | ON | ON | 115200 bps | 76800 bps |
| X | X | X | X | X | ON | ON | ON | Autobaudrate | 115200 bps |



NOTE

When **Autobaudrate** is selected, the gateway scans the network to find other BACnet MS/TP devices and match their baud rate. Once detected, the baud rate will only be modified after a reset/reboot of the gateway.

Table 2. **SW2 (BACnet MS/TP)** (P1 to P7): BACnet MS/TP MAC address; (P8): Temperature unit (°C/°F)

| Position | | | | | | | | BACnet address | Description |
|----------|-----|-----|-----|-----|-----|-----|-----|----------------|-----------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | | |
| OFF | OFF | OFF | OFF | OFF | OFF | OFF | X | 0 | - |
| ON | OFF | OFF | OFF | OFF | OFF | OFF | X | 1 | - |
| OFF | ON | OFF | OFF | OFF | OFF | OFF | X | 2 | - |
| ON | ON | OFF | OFF | OFF | OFF | OFF | X | 3 | - |
| ... | | | | | | | | ... | - |
| ON | OFF | ON | ON | ON | ON | ON | X | 125 | - |
| OFF | ON | ON | ON | ON | ON | ON | X | 126 | - |
| ON | ON | ON | ON | ON | ON | ON | X | 127 | - |
| X | X | X | X | X | X | X | OFF | - | Temp. in °C (default) |
| X | X | X | X | X | X | X | ON | - | Temp. in °F |

Table 3. **SW2 (Modbus RTU)** (P1 to P6): Modbus server address; (P7): Degree decimals setting; (P8): Temperature unit (°C/°F)

| Position | | | | | | | | Modbus address | Description |
|----------|-----|-----|-----|-----|-----|-----|-----|----------------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | | |
| ON | OFF | OFF | OFF | OFF | OFF | X | X | 1 | - |
| OFF | ON | OFF | OFF | OFF | OFF | X | X | 2 | - |
| ON | ON | OFF | OFF | OFF | OFF | X | X | 3 | - |
| ... | | | | | | | | ... | - |
| ON | OFF | ON | ON | ON | ON | X | X | 61 | - |
| OFF | ON | ON | ON | ON | ON | X | X | 62 | - |
| ON | ON | ON | ON | ON | ON | X | X | 63 | - |
| X | X | X | X | X | X | OFF | X | - | Temp. in degrees x1 (default) |
| X | X | X | X | X | X | ON | X | - | Temp. in degrees x10. Example: 19.2°=192 |
| X | X | X | X | X | X | X | OFF | - | Temp. in °C (default) |
| X | X | X | X | X | X | X | ON | - | Temp. in °F |

Table 4. **SW3** (P1 to P3): BACnet/Modbus polarization and termination resistor

| Position | | | Description |
|----------|-----|-----|--|
| 1 | 2 | 3 | |
| OFF | X | X | EIA-485 bus without termination resistor. The gateway is not at one end of the EIA-485 bus (default value) |
| ON | X | X | 120 Ω termination resistor active. The gateway is at one end of the EIA-485 bus |
| X | OFF | OFF | No bus polarization (default value) |
| X | ON | ON | Bus polarization active |

**IMPORTANT**

Observe the **ON** indicator on each DIP switch as a reference.

The DIP switches configuration will only take effect after repowering the gateway.

5.2. Mounting

Mount the gateway over a DIN rail or over a wall.



IMPORTANT

Before mounting, please ensure that the chosen installation place preserves the gateway from direct solar radiation, water, high relative humidity, or dust.



IMPORTANT

Leave enough clear space to wire the gateway easily and for the subsequent manipulation of elements such as connectors, DIP switches, etc.



IMPORTANT

Do not mount the gateway in air-handling units or conducts.

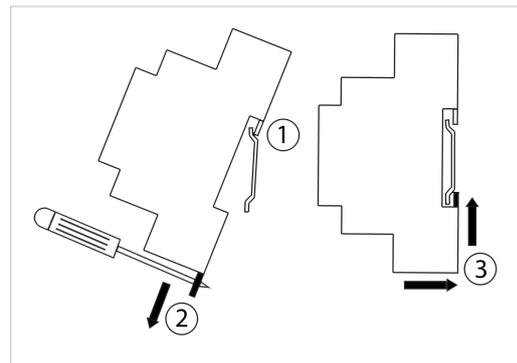


NOTE

DIN rail mounting inside a grounded metallic cabinet is recommended.

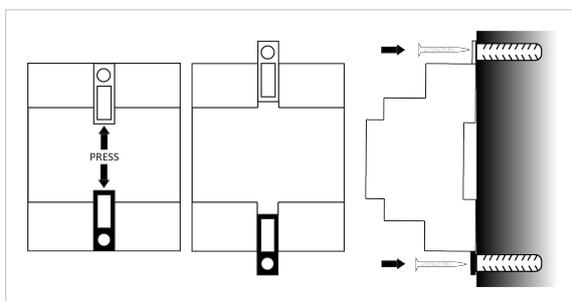
DIN rail mounting

1. Fit the gateway's top-side clip in the upper edge of the DIN rail.
2. Press the low side of the gateway gently to lock it in the DIN rail.
3. Make sure the gateway is firmly fixed.



NOTE

For some DIN rails, to complete step 2, you may need a small screwdriver or similar to pull the bottom clip down.



Wall mounting

1. Press the rear panel clips outwards until you hear a *click*.
2. Use the clip holes to screw the gateway to the wall.
3. Make sure the gateway is firmly fixed.



IMPORTANT

For reasons of security, the maximum height for wall mounting is two meters (6.5 feet). Use M3 screws, 25 mm (1") length.

5.3. Connection Procedure



CAUTION

Disconnect all systems from power before connecting them to the gateway.



IMPORTANT

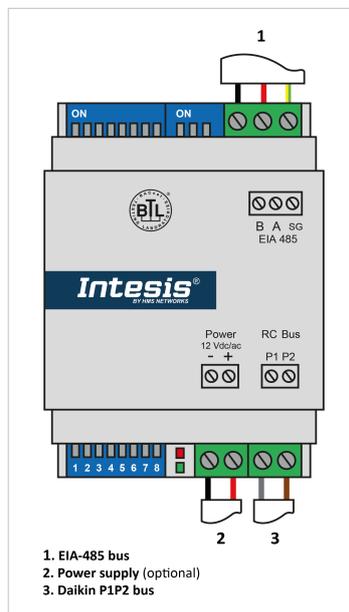
Keep communication cables as far away as possible from power and ground cables. Never bundle them together.



NOTE

Mount the gateway in the desired place before wiring it.

Figure 3. Wiring diagram



Connection to the wired remote controller (RC) bus

1. Connect the gateway at any point of the P1P2 bus.



NOTE

- The P1P2 bus is a two-wire bus used to connect the indoor unit and a user interface.
- This connection has no specific polarity.
- The maximum length for the P1P2 bus is 200 m (656 ft).

Connecting the gateway to the BACnet MS/TP/Modbus RTU bus

2. Connect the BACnet MS/TP or Modbus RTU bus to the EIA-485 port of the gateway.

**IMPORTANT**

Observe polarity: B-, A+, and SG for signal ground.

**IMPORTANT**

- EIA-485 bus doesn't allow loop or star topologies.
- Maximum length for the EIA-485 bus is 1200 meters (4000 feet).

**EIA-485 BUS. TERMINATION RESISTORS AND FAIL-SAFE BIASING MECHANISM**

The EIA-485 bus requires a 120Ω termination resistor at each end of the bus to avoid signal reflections.

In order to prevent fail status detections by the receivers, which are "listening" to the bus, a fail-safe biasing mechanism is required when all the transmitters' outputs are in three-state (high impedance). This mechanism provides a safe status (a correct voltage level) in the bus when all the transmitters' outputs are in three-state.

The IN485DAI001A000 gateway includes an on-board terminator resistor of 120Ω that can be connected to the EIA-485 bus by using DIP switch SW3.

- **SW3, Position 1:**

ON: 120 Ω termination active.

OFF: 120 Ω termination inactive (default position).

Some BACnet MS/TP / Modbus RTU EIA-485 Master devices can also provide internal 120Ω termination resistor and/or fail-safe biasing. Consult the technical documentation of the Master device connected to the EIA-485 network in each case.

If the termination resistor is enabled and you install the gateway at one of the ends of the bus, do not install an additional termination resistor at that end.

To know more, refer to the document [Polarity Issues in RS485 Networks](#).

3. Reconnect all systems to power.

5.4. Coexistence of the Gateway with a Remote Controller

This gateway acts as an additional user interface in the Daikin Altherma 3 installation. It does not replace the Daikin main user interface, which is still required for operation. The gateway's role is set as follower¹ by default; no further action is required.

**NOTE**

¹ We use the terms header and follower to designate the roles, also known as master and slave or main and sub.

5.5. Connection to an External Power Supply



IMPORTANT

In most cases, this gateway is powered through the remote controller bus itself, and there is no need to connect an external power supply. However, depending on the number and type of remote controllers installed, the bus could not supply the needed power.



TIP

Some signs indicating there is not enough power in the bus may include, for example, a malfunction of the remote controllers' display or in its performance.

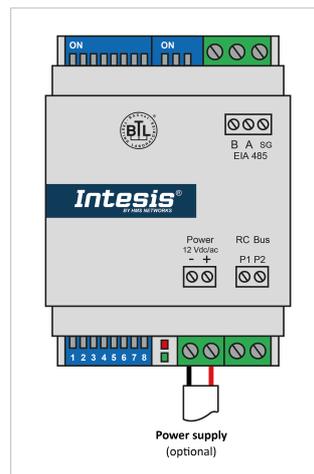
If that's the case, connect a 12 VDC/AC SELV-rated NEC class 2 or Limited Power Source (LPS) power supply in the gateway's Power connector.



IMPORTANT

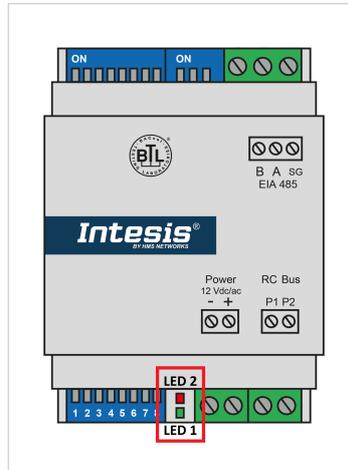
Respect polarity.

Figure 4. Power connector



5.6. LED Indicators

There are two LEDs at the lower side of the gateway, between the DIP switch block SW1 and the **Power** connector.



When powering the gateway up, both LEDs blink once and then turn off. After that, LEDs will behave as described in the table below:

| LED | Status | Description |
|---|----------|--|
| When the gateway is set for BACnet MS/TP | | |
| L1 Green | ON | EIA-485 bus link performed |
| | Blinking | Activity on the EIA-485 bus |
| | OFF | EIA-485 bus link not performed |
| L2 Red | ON | Altherma 3-gateway communication error |
| | Blinking | Altherma 3 unit error |
| | Flashing | Altherma 3-gateway communication OK |
| When the gateway is set for Modbus RTU | | |
| L1 Green | Blinking | Communication error Altherma 3 unit error |
| | Flashing | Normal operation |
| L1 Green + L2 Red | Pulse | Gateway startup |
| LED PATTERNS: | | |
| Flickering: 90 % on / 10 % off | | |
| Blinking: 50 % on / 50 % off | | |
| Flashing: 10 % on / 90 % off | | |
| Pulse: 5 sec on / then off | | |

5.7. Technical Specifications

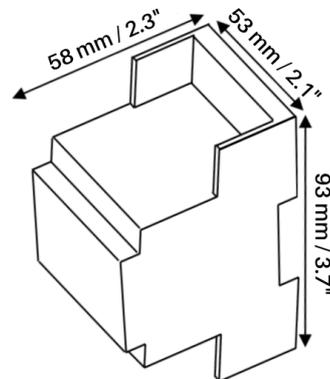
| | |
|--|--|
| Housing | Plastic, type PC (UL 94 V-0) Net dimensions (HxWxD): 93 x 53 x 58 mm / 3.7 x 2.1 x 2.3" Color: Light grey. RAL 7035 |
| Net weight | 85 g (3 oz) |
| Terminal wiring | Wire cross-section/gauge per terminal: One core: 0.2 .. 2.5 mm ² (24 .. 11 AWG) Two cores: 0.2 .. 1.5mm ² (24 .. 15 AWG) Three cores: Not permitted Use solid or stranded wires (twisted or with ferrule). |
| External power supply (optional) | SELV-rated NEC class 2 or limited power source (LPS) power supply 12 VDC/AC; 0.1 A |
| Mounting | DIN rail or wall |
| EIA-485 port BACnet mMS/TP - Modbus RTU | 1 x pluggable terminal block (3 poles: B, A, and SG) |
| AC unit port | 1 x RC bus pluggable terminal block (2 poles: P1 and P2) |
| LED indicators | 2 x Communication status |
| DIP switches | SW1: Baudrate configuration SW2: BACnet/Modbus address and temperature unit SW3: Bus polarization and termination |
| Operational temperature | 0 to +70°C / 32 to 158°F |
| Storage temperature | -20 to 85°C / -4 to 185°F |
| Operational and storage humidity | 5% to 95% RH non-condensing |
| Isolation between comm. ports | 1000 VDC |

5.8. Dimensions

Net dimensions (HxWxD):

Millimeters: 93 x 53 x 58 mm

Inches: 3.66 x 2.08 x 2.28"



IMPORTANT

Leave enough clear space to wire the gateway easily and for the subsequent manipulation of elements such as connectors, DIP switches, etc.

6. Restore the Factory Settings

To restore the gateway to its factory settings, proceed as follows:

1. Set all switches from DIP switches SW1 and SW2 to **ON**.
2. Reboot the gateway:
 - a. Power it OFF.
 - b. Power it ON.



NOTE

To power the gateway OFF, disconnect it from the AC unit and from the power supply, if there is one. To power the gateway ON, reestablish those connections.

3. After the reboot, LEDs will blink with the SOS Morse sequence:
 - a. Three short blinks
 - b. Three longer blinks
 - c. Three short blinks
4. Set all switches from DIP switches SW1 and SW2 to **OFF** within 30 seconds.



IMPORTANT

If you take longer than 30 seconds, all LEDs will turn off, meaning that the procedure has failed. To retry it, go to step 1 and begin the procedure again.

After this procedure, the LED will flash red, meaning that the gateway has been restored to the factory settings.

7. BACnet Specifications

The following sections provide the gateway's specifications when it is set for BACnet MS/TP.

7.1. Supported Object Types

| Object type | ID |
|-------------------|----|
| Analog-Input | 0 |
| Analog-Output | 1 |
| Binary-Input | 3 |
| Binary-Output | 4 |
| Device | 8 |
| Multistate-Input | 13 |
| Multistate-Output | 14 |

7.2. Gateway Objects

| Name | Possible values | Type | Instance |
|--|-----------------|----------------|----------|
| IN485DAI001A000 ¹ | - | 8-Device | 246000 |
| <p>¹ This object identifies the gateway in the BACnet system, either automatically or manually:</p> <ul style="list-style-type: none"> • Automatic addressing (default): This mode uses a base address of 246000 + the MAC address number selected in the DIP switch SW2. • Manual addressing: The gateway switches to this mode when the Object_Identifier property of this object is overwritten from the BACnet side. If so, the DIP switch SW2 configuration will not be considered for the Device instance calculation until the gateway is reset to the factory settings. See Restore the Factory Settings (page 15). <p>The Object_Name and Description properties of this object can be written. By default, their values are:</p> <ul style="list-style-type: none"> • Object_Name: IN485DAI001A000 • Description: DaikinA2W to BACnet MSTP interface | | | |
| SerialNumber | 0..9999999 | 0-Analog Input | 0 |
| DIP_SW_1_status ² | 0..255 | 0-Analog Input | 86 |
| <p>² It indicates the status of the DIP switch block SW1 in decimal value. To get the status of each individual switch (position) of SW1, just convert it to binary. The gateway reads this value only when booting up.</p> | | | |
| DIP_SW_2_status ³ | 0..255 | 0-Analog Input | 87 |
| <p>³ It indicates the status of the DIP switch block SW2 in decimal value. To get the status of each individual switch (position) of SW2, just convert it to binary. The gateway reads this value only when booting up.</p> | | | |

7.3. General Objects

| Name | Possible values | Type | Instance |
|---|--|-----------------|----------|
| ErrorFlag_status | 0: No error 1: Error | 3-Binary Input | 1 |
| ErrorCode_status | 0: No error any other value: Error code | 0-Analog Input | 2 |
| ErrorSubCode_status | 0: No error Any other value: Error code | 0-Analog Input | 3 |
| OperatingTimeCountSec_command ³ | 0 .. 2147483647 (s) | 1-Analog Output | 1 |
| ³ Write a value of 0 in this object to manually reset the counter. | | | |
| OperatingTimeCountSec_status ² | 0 .. 2147483647 (s) | 0-Analog Input | 7 |
| ² It reports the accumulated operating time of the heat pump in seconds. | | | |
| <div style="background-color: #f0f0f0; padding: 10px;"> <p> IMPORTANT This object's value increases when either of the following extra-type objects is enabled:</p> <ul style="list-style-type: none"> • CompressorOperation_status • CirculationPumpOperation_status <p>See Extra Signals for the BACnet Configuration (page 23) for more information on these two registers.</p> </div> | | | |
| When the maximum value (2147483647 seconds) is reached, this object is reset to 0. | | | |
| OperatingTimeCountHour_command ⁵ | 0 .. 65535 (h) | 1-Analog Output | 2 |
| ⁵ Write a value of 0 in this object to manually reset the counter. | | | |
| OperatingTimeCountHour_status ⁴ | 0 .. 65535 (h) | 0-Analog Input | 8 |
| ⁴ It reports the accumulated operating time of the heat pump in hours. | | | |
| <div style="background-color: #f0f0f0; padding: 10px;"> <p> IMPORTANT This object's value increases when either of the following extra-type objects is enabled:</p> <ul style="list-style-type: none"> • CompressorOperation_status • CirculationPumpOperation_status <p>See Extra Signals for the BACnet Configuration (page 23) for more information on these two registers.</p> </div> | | | |
| When the maximum value (65535 hours) is reached, this object is reset to 0. | | | |

| Name | Possible values | Type | Instance |
|--|----------------------------------|-----------------|----------|
| RemoteControlLock_command ¹ | 0: Unlocked 1: Locked | 4-Binary Output | 3 |
| <p>¹ It enables or disables the control of the Altherma 3 unit through its remote control. If a value of 1 is written in this object, the Altherma 3 unit can only be controlled through the BMS, and any command sent through any remote control will have no effect.</p> | | | |
| RemoteControlLock_status | 0: Unlocked 1: Locked | 3-Binary Input | 4 |
| Operation_status ² | 0: Not operating 1: Operating | 3-Binary Input | 6 |
| <p>² This object reports whether there is a demand for climate and/or DHW, and thus whether the system is operating.</p> | | | |

7.4. Zone Objects

| Name | Possible values | Type | Instance |
|--|----------------------------------|----------------------|----------|
| ZonesOnOff_command | 0: Off 1: On | 4-Binary Output | 5 |
| ZonesOnOff_status | 0: Off 1: On | 3-Binary Input | 7 |
| ZonesOperation_status ¹ | 0: Not operating 1: Operating | 3-Binary Input | 8 |
| <p>¹ This object reports whether there is a demand for climate, and thus whether the climate system is operating.</p> | | | |
| ZonesMode_command ² | 1: Heat 2: Cool | 14-Multistate Output | 0 |
| <p>² Use this object to set the mode for the climate.</p> | | | |
| ZonesMode_status | 1: Heat 2: Cool | 13-Multistate input | 0 |

7.5. Zone 1 Objects

| Name | Possible values | Type | Instance |
|--|--|----------------------|----------|
| Zone1ControlType_status | 1: Outlet Water Temperature 2: External Ambient Temperature 3: Room Thermostat Ambient Temperature | 13-Multistate Input | 2 |
| Zone1SetpointMode_command | 1: Fixed 2: Weather Dependent | 14-Multistate Output | 2 |
| Zone1SetpointMode_status | 1: Fixed 2: Weather Dependent | 13-Multistate Input | 3 |
| Zone1SetpointModeType_status | 0: Weather-dependent Heating, Fixed Cooling 1: Weather-dependent Heating and Cooling | 3-Binary Input | 12 |
| Zone1TempSetpoint_command ¹ | Value in °C or °F | 1-Analog Output | 3 |
| ¹ This object is used to request a setpoint temperature from the BACnet BMS for the main zone. | | | |
| Zone1TempSetpoint_status | Value in °C or °F | 0-Analog Input | 9 |
| Zone1TempSetpointLowCustomerLimitHeat_command ² | Value in °C or °F | 1-Analog Output | 4 |
| Zone1TempSetpointLowCustomerLimitHeat_status | Value in °C or °F | 0-Analog Input | 10 |
| Zone1TempSetpointUpCustomerLimitHeat_command ² | Value in °C or °F | 1-Analog Output | 5 |
| Zone1TempSetpointUpCustomerLimitHeat_status | Value in °C or °F | 0-Analog Input | 11 |
| Zone1TempSetpointLowCustomerLimitCool_command ² | Value in °C or °F | 1-Analog Output | 6 |
| Zone1TempSetpointLowCustomerLimitCool_status | Value in °C or °F | 0-Analog Input | 12 |
| Zone1TempSetpointUpCustomerLimitCool_command ² | Value in °C or °F | 1-Analog Output | 7 |
| Zone1TempSetpointUpCustomerLimitCool_status | Value in °C or °F | 0-Analog Input | 13 |
| ² With these objects, you can customize limits to establish a range of temperatures for both heat and cool modes. These limits cannot surpass the limits supported by the Altherma 3 unit. See the following four objects. | | | |
| Zone1TempSetpointUnitLowLimitHeat_status ³ | Value in °C or °F | 0-Analog Input | 14 |
| Zone1TempSetpointUnitUpLimitHeat_status ³ | Value in °C or °F | 0-Analog Input | 15 |
| Zone1TempSetpointUnitLowLimitCool_status ³ | Value in °C or °F | 0-Analog Input | 16 |
| Zone1TempSetpointUnitUpLimitCool_status ³ | Value in °C or °F | 0-Analog Input | 17 |
| ³ These objects report the maximum and minimum temperatures supported by the Altherma 3 unit for both heat and cool modes These are absolute limits that cannot be surpassed by means of any other object. | | | |
| Zone1TempSetpointAppliedLowLimitHeat_status ⁴ | Value in °C or °F | 0-Analog Input | 18 |

| Name | Possible values | Type | Instance |
|--|-------------------|-----------------|----------|
| Zone1TempSetpointAppliedUpLimitHeat_status ⁴ | Value in °C or °F | 0-Analog Input | 19 |
| Zone1TempSetpointAppliedLowLimitCool_status ⁴ | Value in °C or °F | 0-Analog Input | 20 |
| Zone1TempSetpointAppliedUpLimitCool_status ⁴ | Value in °C or °F | 0-Analog Input | 21 |
| ⁴ These objects report the limits currently applied for both heat and cool modes. | | | |
| Zone1ScheduledMode_command | 0: Off 1: On | 4-Binary Output | 9 |
| Zone1ScheduledMode_status | 0: Off 1: On | 3-Binary Input | 14 |

7.6. Room Objects

| Name | Possible values | Type | Instance |
|--|-------------------|-----------------|----------|
| Room1TempSetpoint_command ¹ | Value in °C or °F | 1-Analog Output | 10 |
| ¹ This object is used to request a setpoint temperature from the BACnet BMS for the room. | | | |
| Room1TempSetpoint_status | Value in °C or °F | 0-Analog Input | 27 |
| Room1TempSetpointCustomLowLimitHeat_command ² | Value in °C or °F | 1-Analog Output | 11 |
| Room1TempSetpointCustomLowLimitHeat_status | Value in °C or °F | 0-Analog Input | 28 |
| Room1TempSetpointCustomUpLimitHeat_command ² | Value in °C or °F | 1-Analog Output | 12 |
| Room1TempSetpointCustomUpLimitHeat_status | Value in °C or °F | 0-Analog Input | 29 |
| Room1TempSetpointCustomLowLimitCool_command ² | Value in °C or °F | 1-Analog Output | 13 |
| Room1TempSetpointCustomLowLimitCool_status | Value in °C or °F | 0-Analog Input | 30 |
| Room1TempSetpointCustomUpLimitCool_command ² | Value in °C or °F | 1-Analog Output | 14 |
| Room1TempSetpointCustomUpLimitCool_status | Value in °C or °F | 0-Analog Input | 31 |
| ² With these objects, you can customize limits to establish a range of temperatures for both heat and cool modes. These limits cannot surpass the limits supported by the Altherma 3 unit. See the following four objects. | | | |
| Room1TempSetpointUnitLowLimitHeat_status ³ | Value in °C or °F | 0-Analog Input | 32 |
| Room1TempSetpointUnitUpLimitHeat_status ³ | Value in °C or °F | 0-Analog Input | 33 |
| Room1TempSetpointUnitLowLimitCool_status ³ | Value in °C or °F | 0-Analog Input | 34 |
| Room1TempSetpointUnitUpLimitCool_status ³ | Value in °C or °F | 0-Analog Input | 35 |
| ³ These objects report the maximum and minimum temperatures supported by the Altherma 3 unit for both heat and cool modes These are absolute limits that cannot be surpassed by means of any other object. | | | |
| Room1TempSetpointAppliedLowLimitHeat_status ⁴ | Value in °C or °F | 0-Analog Input | 36 |
| Room1TempSetpointAppliedUpLimitHeat_status ⁴ | Value in °C or °F | 0-Analog Input | 37 |
| Room1TempSetpointAppliedLowLimitCool_status ⁴ | Value in °C or °F | 0-Analog Input | 38 |
| Room1TempSetpointAppliedUpLimitCool_status ⁴ | Value in °C or °F | 0-Analog Input | 39 |
| ⁴ These objects report the limits currently applied for both heat and cool modes. | | | |
| Room1TempBACnetRoomThermAmbientRef_command ⁵ | Value in °C or °F | 1-Analog Output | 15 |
| ⁵ Use this object to write the ambient temperature provided by a thermistor installed in the BACnet system. Once a valid value is written in this object, the virtual temperature function is activated. | | | |

| Name | Possible values | Type | Instance |
|--|-------------------|-----------------|----------|
| Room1TempBACnetRoomThermAmbientRef_status | Value in °C or °F | 0-Analog Input | 41 |
| Room1AntifrostMode_command | 0: Off 1: On | 4-Binary Output | 10 |
| Room1Antifrost_status | 0: Off 1: On | 3-Binary Input | 15 |
| Room1AntifrostRoomSetpointTempHeat_command | Value in °C or °F | 1-Analog Output | 16 |
| Room1AntifrostRoomSetpointTempHeat_status | Value in °C or °F | 0-Analog Input | 42 |

7.7. Domestic Hot Water Objects

| Name | Possible values | Type | Instance |
|--|----------------------------------|-----------------|----------|
| DHWOnOff_command | 0: Off 1: On | 4-Binary Output | 15 |
| DHWOnOff_status | 0: Off 1: On | 3-Binary Input | 22 |
| DHWOperation_status ¹ | 0: Not Operating 1: Operating | 3-Binary Input | 23 |
| ¹ This object reports whether there is a demand for DHW, and thus whether the DHW system is operating. | | | |
| DHWSetpointMode_command | 0: Fixed 1: Weather Dependent | 4-Binary Output | 16 |
| DHWSetpointMode_status | 0: Fixed 1: Weather Dependent | 3-Binary Input | 24 |
| DHWTempSetpoint_command ² | Value in °C or °F | 1-Analog Output | 24 |
| ² This object is used to request a setpoint temperature for the DHW from the BACnet BMS. | | | |
| DHWTempSetpoint_status | Value in °C or °F | 0-Analog Input | 61 |
| DHWTempSetpointCustomLowLimit_command ³ | Value in °C or °F | 1-Analog Output | 25 |
| DHWTempSetpointCustomLowLimit_status | Value in °C or °F | 0-Analog Input | 62 |
| DHWTempSetpointCustomUpLimit_command ³ | Value in °C or °F | 1-Analog Output | 26 |
| DHWTempSetpointCustomUpLimit_status | Value in °C or °F | 0-Analog Input | 63 |
| ³ With these objects, you can customize limits to establish a range of temperatures for the DHW. These limits cannot surpass the limits supported by the water tank. See the following two objects. | | | |
| DHWTempSetpointTankLowLimit_status ⁴ | Value in °C or °F | 0-Analog Input | 64 |
| DHWTempSetpointTankUpLimit_status ⁴ | Value in °C or °F | 0-Analog Input | 65 |
| ⁴ These objects report the maximum and minimum temperatures supported by the water tank. These are absolute limits that cannot be surpassed by means of any other object. | | | |
| DHWTempSetpointAppliedLowLimit_status ⁵ | Value in °C or °F | 0-Analog Input | 66 |
| DHWTempSetpointAppliedUpLimit_status ⁵ | Value in °C or °F | 0-Analog Input | 67 |
| ⁵ These objects report the temperature limits currently applied for the DHW. | | | |

| Name | Possible values | Type | Instance |
|--|-------------------|-----------------|----------|
| DHWTempTankRef_status ⁶ | Value in °C or °F | 0-Analog Input | 68 |
| ⁶ It reports the reference temperature for the DHW. This temperature is provided by the water tank thermistor(s). | | | |
| DHWScheduledMode_status | 0: Off 1: On | 3-Binary Input | 28 |
| DHWPowefulOperation_command ⁷ | 0: Off 1: On | 4-Binary Output | 21 |
| ⁷ It sets the DHW tank's built-in electric resistor on/off. | | | |
| DHWPowefulOperation_status | 0: Off 1: On | 3-Binary Input | 29 |
| DHWDisinfectionMode_status ⁸ | 0: Off 1: On | 3-Binary Input | 30 |
| ⁸ It reports the Antilegionella cycle status (on/off). | | | |

7.8. Outdoor Unit Temperature Objects

| Name | Possible values | Type | Instance |
|--|-------------------|----------------|----------|
| TempA2WUnitOutdoorAmbientRef_status ¹ | Value in °C or °F | 0-Analog Input | 72 |
| ¹ It reports the ambient temperature provided by the outdoor unit. | | | |
| TempRefrigerantRef_status ² | Value in °C or °F | 0-Analog Input | 73 |
| ² It reports the refrigerant temperature in the outdoor unit. | | | |
| TempOutletWaterRef_status ³ | Value in °C or °F | 0-Analog Input | 74 |
| ³ It reports the temperature of the water leaving the outdoor unit. | | | |
| TempOutletWaterRefPlateHeatExchanger_status ⁴ | Value in °C or °F | 0-Analog Input | 75 |
| ⁴ It reports the temperature of water entering the plate heat exchanger from the outdoor unit | | | |
| TempInletWaterRef_status ⁵ | Value in °C or °F | 0-Analog Input | 76 |
| ⁵ It reports the inlet backup heater water temp. | | | |

7.9. Extra Signals for the BACnet Configuration

| Name | Possible values | Type | Instance |
|---|-----------------------|-----------------|----------|
| QuietModeLowNoiseOperation_status ¹ | 0: Off 1: On | 3-Binary Input | 32 |
| ¹ It reports the Quiet Mode status (on/off). | | | |
| CompressorOperation_status ² | 0: Off 1: On | 3-Binary Input | 40 |
| ² It reports the compressor status (on/off). | | | |
| CompressorOperatingTime_command ³ | 0 .. 65535 (h) | 1-Analog Output | 30 |
| CompressorOperatingTime_status ³ | 0 .. 65535 (h) | 0-Analog Input | 77 |
| ³ This object reports the accumulated operating time of the compressor in hours. Write a value of 0 in the _command object to manually reset the counter. When reaching the maximum value (65535 h), this object is reset to 0. | | | |
| CirculationPumpOperation_status ⁴ | 0: Off 1: On | 3-Binary Input | 41 |
| ⁴ It reports the circulation pump status (on/off). | | | |
| CirculationPumpOperatingTime_command ⁵ | 0 .. 65535 (h) | 1-Analog Output | 31 |
| CirculationPumpOperatingTime_status ⁵ | 0 .. 65535 (h) | 0-Analog Input | 78 |
| ⁵ This object reports the accumulated operating time of the circulation pump in hours. Write a value of 0 in the _command object to manually reset the counter. When reaching the maximum value (65535 h), this object is reset to 0. | | | |
| WaterFlowRate_status ⁶ | 0 .. 4294967295 (l/h) | 0-Analog Input | 79 |
| ⁶ It reports the water flow rate provided by the flow sensor. When reaching the maximum value (4294967295 l/h), this register is reset to 0. | | | |
| WaterPressureDHW_status ⁷ | 0 .. 670 433,28 (Pa) | 0-Analog Input | 80 |
| ⁷ It reports the water pressure from the domestic hot water (DHW) tank in pascals. | | | |

8. Modbus Specifications

The following sections provide the gateway's specifications when it is set for Modbus RTU.

8.1. Implemented Modbus Functions

The IN485DAI001A000 gateway implements the following standard Modbus functions:

- 03: Read Holding Registers
- 04: Read Input Registers
- 06: Write Single Register
- 16: Write Multiple Registers



IMPORTANT

Even though function 16 is available, the gateway does not allow writing operations on more than one register with the same request, so the length field when using this function should always be one.

8.1.1. Modbus Physical Layer

The IN485DAI001A000 gateway implements a Modbus RTU (server) interface to be connected to an EIA-485 bus. It features an 8-N-2 communication (eight data bits, no parity, and two stop bits) with several available baud rates: **2400 -default-**, 4800, 9600, 19200, 38400, 57600, 76800, and 115200 bps. It also supports 8-N-1 communication (eight data bits, no parity, and one stop bit).



NOTE

AUTO-DETECT FUNCTION. The gateway will automatically detect the communication type (8-N-1 or 8-N-2) and set itself accordingly. No user action or manual settings are required.

8.2. Modbus Registers



IMPORTANT

The IN485DAI001A000 gateway has a polling limit of 50 registers. Therefore, it is not possible to poll more than 50 registers simultaneously, for example, if the same TX frame asks for the status of more than 50 registers.



NOTICE

The initialization value for all registers is 0x8000 (-32768).



NOTICE

When receiving an invalid value, registers behave differently depending on their function:

- Temperature-related registers are reset to the initialization value.
- The other registers retain their previous value.

8.2.1. Gateway Registers

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|--|--|----------------------------|-------------------------|-----|
| Device Identifier | 0x2900 (10496) | 460 | 461 | R |
| FW Version MSB ¹ | Value in hexadecimal format | 461 | 462 | R |
| ¹ It reports the first two numbers of the firmware version. Example: Version 1.2.3.4 will show C, which is the hexadecimal format corresponding to 12. | | | | |
| FW Version LSB ² | Value in hexadecimal format | 462 | 463 | R |
| ² It reports the last two numbers of the firmware version. Example: Version 1.2.3.4 will show 22, which is the hexadecimal format corresponding to 34. | | | | |
| Device Reset ³ | 1 | 463 | 464 | R/W |
| ³ Write a 1 in this register to reset the gateway. | | | | |
| Baudrate | 1: 2400bps 2: 4800bps 3: 9600bps 4: 19200bps 5: 38500bps 6: 57600bps 7: 76800bps 8: 115200bps | 464 | 465 | R |
| Modbus Slave Address | 1..63 | 465 | 466 | R |
| Dip-Switches Value ⁴ | Current DIP switches value | 466 | 467 | R |
| ⁴ It reports a decimal value that, converted to binary, shows each switch OFF (0) or ON (1) position for both SW1 and SW2. | | | | |

8.2.2. General Registers

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|--|--|----------------------------|-------------------------|-----|
| Error: Code | 0: No error Any other value: Error code | 108 | 109 | R |
| Error: Sub Code | 0: No error Any other value: Error code | 109 | 110 | R |
| Operating Time Counter (h) ¹ | 0 .. 65535 (h) | 116 | 117 | R/W |
| <p>¹ It reports the accumulated operating time of the heat pump in hours. When reaching the maximum value (65535 h), this register is reset to 0.</p> <div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc;"> <p> IMPORTANT This register requires one of the following extra-type registers to be enabled in order to operate:</p> <ul style="list-style-type: none"> • Compressor Operation (protocol address: 369; PLC address: 370) • Pump Operation (protocol address: 371; PLC address: 372) <p>See Extra Registers (page 31) for more information on these two registers.</p> </div> | | | | |
| Remote Control Lock ² | 0: Unlocked (default value) 1: Locked | 118 | 119 | R/W |
| <p>² It enables or disables the control of the Altherma 3 unit through its remote control. If a value of 1 is written in this register, the Altherma 3 unit can only be controlled through the BMS, and any command sent through any remote control will have no effect.</p> | | | | |
| Modbus Control Lock ³ | 0: Unlocked (default value) 1: Locked | 119 | 120 | R/W |
| <p>³ It enables or disables the control of the Altherma 3 unit through the BMS. If a value of 1 is written in this register, the Altherma 3 unit can only be controlled through its remote control, and any command sent from the BMS will have no effect.</p> <div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc;"> <p> TROUBLESHOOTING If, for an unknown reason, the gateway does not work, ensure this register is set to 0.</p> </div> | | | | |

8.2.3. Zone Registers

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|---|----------------------------------|-------------------------|----------------------|-----|
| Zones: On/Off | 0: Off 1: On | 140 | 141 | R/W |
| Zones: Operation ¹ | 0: Not operating 1: Operating | 141 | 142 | R |
| ¹ This register reports whether there is a demand for climate, and thus whether the climate system is operating. | | | | |
| Zones: Mode ² | 0: Heat 1: Cool | 142 | 143 | R/W |
| ² Use this register to set the mode for the climate. | | | | |

8.2.4. Main Zone Registers

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|---|--|-------------------------|----------------------|-----|
| Zone 1: Control Type ¹ | 0: Outlet Water Temperature 1: External Ambient Temperature 2: Room Thermostat Ambient Temperature | 149 | 150 | R |
| Zone 1: Setpoint Mode | 0: Fixed 1: Weather Dependent | 150 | 151 | R/W |
| Zone 1: Setpoint Mode: Type | 0: Weather-dependent heating, fixed cooling 1: Weather-dependent heating and cooling | 151 | 152 | R |
| Zone 1: Temperature: Setpoint ² | Value in °C; °F; x1; x10 | 160 | 161 | R/W |
| ² This register is used to request a setpoint temperature from the Modbus BMS for the main zone. | | | | |

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|---|--------------------------|----------------------------|-------------------------|-----|
| Zone 1: Temperature: Setpoint: Custom Lower Limit: Heat ³ | Value in °C; °F; x1; x10 | 161 | 162 | R/W |
| Zone 1: Temperature: Setpoint: Custom Upper Limit: Heat ³ | Value in °C; °F; x1; x10 | 162 | 163 | R/W |
| Zone 1: Temperature: Setpoint: Custom Lower Limit: Cool ³ | Value in °C; °F; x1; x10 | 163 | 164 | R/W |
| Zone 1: Temperature: Setpoint: Custom Upper Limit: Cool ³ | Value in °C; °F; x1; x10 | 164 | 165 | R/W |
| <p>³ With these registers, you can customize limits to establish a range of temperatures for both heat and cool modes.</p> <p>These limits cannot surpass the limits supported by the Altherma 3 unit. See the following four registers.</p> | | | | |
| Zone 1: Temperature: Setpoint: Unit Lower Limit: Heat ⁴ | Value in °C; °F; x1; x10 | 165 | 166 | R |
| Zone 1: Temperature: Setpoint: Unit Upper Limit: Heat ⁴ | Value in °C; °F; x1; x10 | 166 | 167 | R |
| Zone 1: Temperature: Setpoint: Unit Lower Limit: Cool ⁴ | Value in °C; °F; x1; x10 | 167 | 168 | R |
| Zone 1: Temperature: Setpoint: Unit Upper Limit: Cool ⁴ | Value in °C; °F; x1; x10 | 168 | 169 | R |
| <p>⁴ These registers report the maximum and minimum temperatures supported by the Altherma 3 unit for both heat and cool modes.</p> <p>These are absolute limits that cannot be surpassed by means of any other register.</p> | | | | |
| Zone 1: Temperature: Setpoint: Applied Lower Limit: Heat ⁵ | Value in °C; °F; x1; x10 | 169 | 170 | R |
| Zone 1: Temperature: Setpoint: Applied Upper Limit: Heat ⁵ | Value in °C; °F; x1; x10 | 170 | 171 | R |
| Zone 1: Temperature: Setpoint: Applied Lower Limit: Cool ⁵ | Value in °C; °F; x1; x10 | 171 | 172 | R |
| Zone 1: Temperature: Setpoint: Applied Upper Limit: Cool ⁵ | Value in °C; °F; x1; x10 | 172 | 173 | R |
| <p>⁵ These registers report the limits currently applied for both heat and cool modes.</p> | | | | |
| Zone 1: Scheduled Mode | 0: Off 1: On | 190 | 191 | R/W |

8.2.5. Room Registers

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|--|--------------------------|----------------------------|-------------------------|-----|
| Room 1: Temperature: Setpoint ¹ | Value in °C; °F; x1; x10 | 200 | 201 | R/W |
| ¹ This object is used to request a setpoint temperature from the Modbus BMS for the room. | | | | |
| Room 1: Temperature: Setpoint: Custom Lower Limit: Heat ² | Value in °C; °F; x1; x10 | 201 | 202 | R/W |
| Room 1: Temperature: Setpoint: Custom Upper Limit: Heat ² | Value in °C; °F; x1; x10 | 202 | 203 | R/W |
| Room 1: Temperature: Setpoint: Custom Lower Limit: Cool ² | Value in °C; °F; x1; x10 | 203 | 204 | R/W |
| Room 1: Temperature: Setpoint: Custom Upper Limit: Cool ² | Value in °C; °F; x1; x10 | 204 | 205 | R/W |
| ² With these registers, you can customize limits to establish a range of temperatures for both heat and cool modes. These limits cannot surpass the limits supported by the Altherma 3 unit. See the following four registers. | | | | |
| Room 1: Temperature: Setpoint: Unit Lower Limit: Heat ³ | Value in °C; °F; x1; x10 | 205 | 206 | R |
| Room 1: Temperature: Setpoint: Unit Upper Limit: Heat ³ | Value in °C; °F; x1; x10 | 206 | 207 | R |
| Room 1: Temperature: Setpoint: Unit Lower Limit: Cool ³ | Value in °C; °F; x1; x10 | 207 | 208 | R |
| Room 1: Temperature: Setpoint: Unit Upper Limit: Cool ³ | Value in °C; °F; x1; x10 | 208 | 209 | R |
| ³ These registers report the maximum and minimum temperatures supported by the Altherma 3 unit for both heat and cool modes. These are absolute limits that cannot be surpassed by means of any other register. | | | | |
| Room 1: Temperature: Setpoint: Applied Lower Limit: Heat ⁴ | Value in °C; °F; x1; x10 | 209 | 210 | R |
| Room 1: Temperature: Setpoint: Applied Upper Limit: Heat ⁴ | Value in °C; °F; x1; x10 | 210 | 211 | R |
| Room 1: Temperature: Setpoint: Applied Lower Limit: Cool ⁴ | Value in °C; °F; x1; x10 | 211 | 212 | R |
| Room 1: Temperature: Setpoint: Applied Upper Limit: Cool ⁴ | Value in °C; °F; x1; x10 | 212 | 213 | R |
| ⁴ These registers report the limits currently applied for both heat and cool modes. | | | | |
| Room 1: Temperature: Modbus Room Thermostat Ambient Reference ⁵ | Value in °C; °F; x1; x10 | 214 | 215 | R/W |
| ⁵ Use this register to write the ambient temperature provided by a thermistor installed in the Modbus system. Once a valid value is written in this register, the virtual temperature function is activated. | | | | |
| Room 1: Antifrost Mode | 0: Off 1: On | 216 | 217 | R |
| Room 1: Antifrost Room Setpoint Temperature: Heat | Value in °C; °F; x1; x10 | 217 | 218 | R |

8.2.6. Domestic Hot Water Registers

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|--|----------------------------------|-------------------------|----------------------|-----|
| DHW: On/Off | 0: Off 1: On | 270 | 271 | R/W |
| DHW: Operation ¹ | 0: Not Operating 1: Operating | 271 | 272 | R |
| ¹ This register reports whether there is a demand for DHW, and thus whether the DHW system is operating. | | | | |
| DHW: Setpoint Mode | 0: Fixed 1: Weather Dependent | 273 | 274 | R/W |
| DHW: Temperature: Setpoint ² | Value in °C; °F; x1; x10 | 276 | 277 | R/W |
| ² This object is used to request a setpoint temperature for the DHW from the Modbus BMS. | | | | |
| DHW: Temperature: Setpoint: Custom Lower Limit ³ | Value in °C; °F; x1; x10 | 277 | 278 | R/W |
| DHW: Temperature: Setpoint: Custom Upper Limit ³ | Value in °C; °F; x1; x10 | 278 | 279 | R/W |
| ³ With these objects, you can customize limits to establish a range of temperatures for the DHW. These limits cannot surpass the limits supported by the water tank. See the following two objects. | | | | |
| DHW: Temperature: Setpoint: Tank Lower Limit ⁴ | Value in °C; °F; x1; x10 | 279 | 280 | R |
| DHW: Temperature: Setpoint: Tank Upper Limit ⁴ | Value in °C; °F; x1; x10 | 280 | 281 | R |
| ⁴ These objects report the maximum and minimum temperatures supported by the water tank. These are absolute limits that cannot be surpassed by means of any other object. | | | | |
| DHW: Temperature: Setpoint: Applied Lower Limit ⁵ | Value in °C; °F; x1; x10 | 281 | 282 | R |
| DHW: Temperature: Setpoint: Applied Upper Limit ⁵ | Value in °C; °F; x1; x10 | 282 | 283 | R |
| ⁵ These objects report the temperature limits currently applied for the DHW. | | | | |
| DHW: Temperature: Tank Reference ⁶ | Value in °C; °F; x1; x10 | 285 | 286 | R |
| ⁶ It reports the reference temperature for the DHW. This temperature is provided by the water tank thermistor(s). | | | | |
| DHW: Scheduled Mode | 0: Off 1: On | 296 | 297 | R |
| DHW: Powerful Operation ⁷ | 0: Off 1: On | 298 | 299 | R/W |
| ⁷ It sets the DHW tank's built-in electric resistor on/off. | | | | |
| DHW: Disinfection Mode ⁸ | 0: Off 1: On | 300 | 301 | R |
| ⁸ It reports the Antilegionella cycle status (on/off). | | | | |

8.2.7. Outdoor Unit Temperature Registers

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|--|--------------------------|-------------------------|----------------------|-----|
| Temperature: A2W Unit Outdoor Ambient Reference ¹ | Value in °C; °F; x1; x10 | 304 | 305 | R |
| ¹ It reports the ambient temperature provided by the outdoor unit. | | | | |
| Temperature: Refrigerant Reference ² | Value in °C; °F; x1; x10 | 305 | 306 | R |
| ² It reports the refrigerant temperature in the outdoor unit. | | | | |
| Temperature: Outlet Water Reference | Value in °C; °F; x1; x10 | 306 | 307 | R |
| ³ It reports the temperature of the water leaving the outdoor unit. | | | | |
| Temperature: Outlet Water Reference (Plate Heat Exchanger) ⁴ | Value in °C; °F; x1; x10 | 307 | 308 | R |
| ⁴ It reports the temperature of water entering the plate heat exchanger from the outdoor unit | | | | |
| Temperature: Inlet Water Reference ⁵ | Value in °C; °F; x1; x10 | 308 | 309 | R |
| ⁵ It reports the inlet backup heater water temp. | | | | |

8.2.8. Extra Registers

| Register name | Possible values | Modbus address (base 0) | PLC address (base 1) | R/W |
|---|------------------|-------------------------|----------------------|-----|
| Quiet Mode (Low Noise Operation) ¹ | 0: Off 1: On | 361 | 362 | R |
| ¹ It reports the Quiet Mode status (on/off). | | | | |
| Compressor Operation ² | 0: Off 1: On | 369 | 370 | R |
| ² It reports the compressor status (on/off). | | | | |
| Compressor Operating Time ³ | 0 .. 65535 (h) | 370 | 371 | R/W |
| ³ It reports the compressor's accumulated operating time in hours. Write a value of 0 to reset the counter. When reaching the maximum value (65535 h), this register is reset to 0. | | | | |
| Pump Operation ⁴ | 0: Off 1: On | 371 | 372 | R |
| ⁴ It reports the circulation pump status (on/off). | | | | |
| Pump Operating Time ⁵ | 0 .. 65535 (h) | 372 | 373 | R/W |
| ⁵ It reports the accumulated operating time of the circulation pump in hours. Write a value of 0 to reset the counter manually. When reaching the maximum value (65535 h), this register is reset to 0. | | | | |
| Water Flow Rate ⁶ | 0 .. 65535 (l/h) | 373 | 374 | R |
| ⁶ It reports the water flow rate provided by the flow sensor. When reaching the maximum value (65535 l/h), this register is reset to 0. | | | | |
| Water Pressure: DHW ⁷ | Pa | 374 | 375 | R |
| ⁷ It reports the water pressure from the domestic hot water (DHW) tank in pascals. | | | | |

9. Virtual Temperature

The Virtual Temperature function is a mechanism designed to offset the difference between the current setpoint temperature used by the Altherma 3 unit and the actual room temperature in the living area.

To compensate for that difference, the IN485DAI001A000 gateway allows you to use the temperature obtained through third-party thermistors connected to the BACnet/Modbus BMS to establish the reference temperature for the Altherma 3 climate system.

REQUISITES TO USE THE VIRTUAL TEMPERATURE FUNCTION

- The Altherma 3 system includes at least one room.
- The living area where you intend to apply this function has a third-party thermistor connected to the Modbus/BACnet BMS.

WHEN TO USE THE VIRTUAL TEMPERATURE FUNCTION

Use this function when there is a mismatch between the ambient temperature of the living area and the temperature delivered by the system.



IMPORTANT

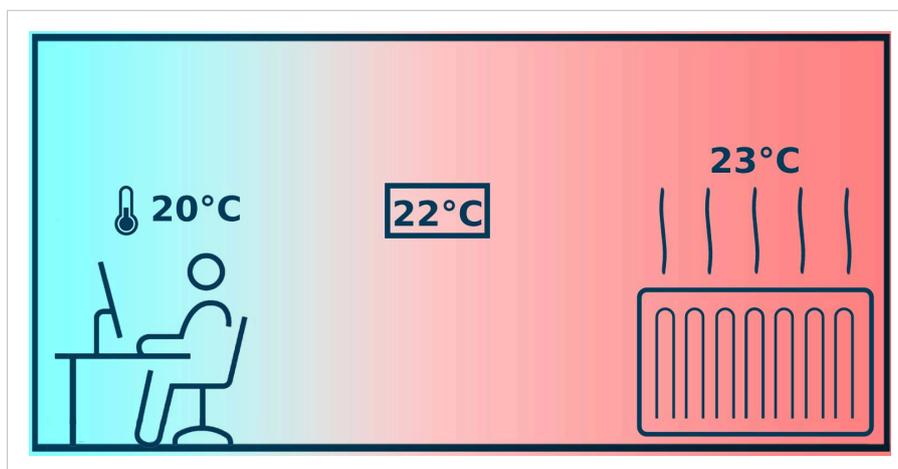
Before using the Virtual Temperature function, you should check if the reason behind the mismatch is related to a system misconfiguration, such as an error in assigning remote controllers to the system's zones, and correct it.

The Virtual Temperature function is not a substitute for a properly configured Altherma 3 system.

The Daikin Altherma 3 system incorporates advanced technology that offers multiple options for adjusting the system efficiently while maintaining comfort in living areas.

USAGE EXAMPLE

In the following image, the target temperature requested by the user is 23°C. However, the remote controller is placed at some distance from the heat emitter, and its thermistor is perceiving a temperature of 22°C. Additionally, the living area is even further away, and the actual temperature there is 20°C.



Given this case, you can place a third-party thermistor in the living area, connect it to the BACnet/Modbus BMS, and use the gateway's Virtual Temperature function to offset the difference between the temperature delivered by the system and the temperature perceived in the living area.

HOW THE VIRTUAL TEMPERATURE FUNCTION WORKS

When the Virtual Temperature function is active, the gateway is constantly applying the following formula:

$$S_{AC} = T_{AC} - (T_{BMS} - S_{BMS})$$

Where:

- S_{AC} : Recalculated temperature setpoint sent to the Altherma 3 system after the gateway applies the formula.
- T_{AC} : Altherma 3 system's reference temperature. This is the temperature perceived by the thermistor in the remote controller, which is used to report the room temperature.
- T_{BMS} : Ambient temperature reported by the thermistor placed in the living area and connected to the BMS side.
- S_{BMS} : Temperature setpoint requested from the BMS side for that zone. This is the target temperature that the user wants in the living area.

Given the case of the image, the values used by the Virtual Temperature function are as follows:

$$S_{AC} = 22 - (20 - 23)$$

When resolving the equation, we get the following result:

$$S_{AC} = 22 - (-3)$$

$$S_{AC} = 22 + 3$$

$$S_{AC} = 25$$

This means that the gateway is sending a setpoint temperature of 25°C, thereby achieving the desired temperature of 23°C that the user specified.



IMPORTANT

When the Virtual Temperature is active, the setpoint temperature reported by the Altherma 3 remote controller will differ from the actual temperature delivered by the system.

Once activated, the Virtual Temperature function recalculates the setpoint whenever any of these values change, either from the Altherma 3 system itself (through its remote control, for example) or from the BMS.

HOW TO ACTIVATE THE VIRTUAL TEMPERATURE FUNCTION

Follow this procedure:

1. From the BMS control interface, write the desired setpoint temperature using the dedicated signal.

| BACnet | Modbus |
|---------------------------|---|
| Room1TempSetpoint_command | Room 1: Temperature: Setpoint (protocol address: 200; PLC address: 161) |

2. Write the temperature value reported by the thermistor connected to the BMS using the dedicated signal.

| BACnet | Modbus |
|--|--|
| Room1TempBACnetRoomThermAmbientRef_command ¹ | Room 1: Temperature: Modbus Room Thermostat Ambient Reference ¹ (protocol address: 214; PLC address: 215) |
| ¹ When starting up the gateway, these signals will report a value of 0x8000 (-32768), meaning that the function is not activated. | |



FOR BACNET

When starting up the gateway, the **Present_Value** property for the **Room1TempBACnetRoomThermAmbientRef_command** object is 0, and the **Reliability** property displays **UNRELIABLE_OTHER (7)**. This is the expected behavior, since no external temperature reference has been provided to the object yet. However, after receiving a valid value, the **Reliability** property changes to **NO_FAULT_DETECTED (0)**. After that, any value can be used in the temperature range, including 0.



IMPORTANT

Once these signals receive valid values, the Virtual Temperature function will activate

HOW TO DEACTIVATE THE VIRTUAL TEMPERATURE FUNCTION

Write a value of 0x8000 (-32768) in the dedicated signal (see ¹ above).

10. Error Codes

10.1. Gateway Error Codes


NOTE

These error codes are related to the gateway and will not appear in the main user interface of the Altherma 3.

| Error Code | Error Subcode | Error Description |
|------------|---------------|--|
| 0 | - | No active error |
| -1 | - | Communication error between the Daikin Altherma 3 unit and the gateway |

10.2. Daikin Altherma 3 Error Codes

Table 5. Outdoor unit error codes:

| Error Subcode | Daikin Error code | Error Description |
|---------------|-------------------|--|
| 5376 | A5-00 | High pressure cooling/Peak Cut/freeze protection problem |
| 9472 | C5-00 | Heat exchanger thermistor abnormality |
| 12544 | E1-00 | PCB defect |
| 12800 | E2-00 | Leakage current detection error |
| 13056 | E3-00 | Actuation of high pressure switch (HPS) |
| 13152 | E3-24 | High pressure sensor abnormality |
| 13312 | E4-00 | Abnormal suction pressure |
| 13568 | E5-00 | Overheat of inverter compressor motor. |
| 13824 | E6-00 | Compressor startup defect |
| 14080 | E7-00 | Malfunction of outdoor unit fan motor |
| 14336 | E8-00 | Power input overvoltage |
| 14592 | E9-00 | Malfunction of electronic expansion valve |
| 14848 | EA-00 | Cool/heat switchover problem |
| 21248 | F3-00 | Malfunction of discharge pipe temperature |
| 22016 | F6-00 | Abnormal high pressure in cooling |
| 23040 | FA-00 | Abnormal high pressure, actuation of HPS |
| 16384 | H0-00 | Voltage/current sensor problem |
| 16640 | H1-00 | External temperature sensor problem |
| 17152 | H3-00 | Malfunction of high pressure switch (HPS) |
| 17408 | H4-00 | Malfunction of low pressure switch |
| 17664 | H5-00 | Malfunction of compressor overload protection |
| 17920 | H6-00 | Malfunction of position detection sensor |
| 18432 | H8-00 | Malfunction of compressor input (CT) system |
| 18688 | H9-00 | Malfunction of outdoor air thermistor |

| Error Subcode | Daikin Error code | Error Description |
|---------------|-------------------|---|
| 25344 | J3-00 | Malfunction of discharge pipe thermistor |
| 25384 | J3-10 | Compressor port thermistor abnormality |
| 25856 | J5-00 | Malfunction of suction pipe thermistor |
| 26112 | J6-00 | Malfunction of heat exchanger thermistor |
| 26140 | J6-07 | Malfunction of heat exchanger thermistor |
| 26240 | J6-32 | Leaving water temperature thermistor abnormality |
| 26624 | J8-00 | Malfunction of refrigerant liquid thermistor |
| 27136 | JA-00 | Malfunction of high pressure sensor |
| 27204 | JA-17 | Refrigerant pressure sensor abnormality |
| 27648 | JC-00 | Low pressure sensor abnormality |
| 27652 | JC-01 | Evaporator pressure abnormality |
| 28928 | L1-00 | Malfunction of INV PCB |
| 29440 | L3-00 | Electrical box temperature rise problem |
| 29696 | L4-00 | Malfunction of inverter radiating fin temperature rise |
| 29952 | L5-00 | Inverter instantaneous overcurrent (DC) |
| 30720 | L8-00 | Malfunction triggered by a thermal protection in the inverter PCB |
| 30976 | L9-00 | Prevention of compressor lock |
| 31744 | LC-00 | Malfunction in communication system of outdoor unit |
| 33024 | P1-00 | Open-phase power supply imbalance |
| 33536 | P3-00 | Abnormal direct current |
| 33792 | P4-00 | Malfunction of radiating fin temperature sensor |
| 36096 | PJ-00 | Capacity setting mismatch |
| 36864 | U0-00 | Shortage of refrigerant |
| 37120 | U1-00 | Malfunction of reverse phase/open-phase |
| 37376 | U2-00 | Defect of power supply voltage |
| 38656 | U7-00 | Transmission malfunction between main CPU-INV CPU |
| 40704 | UF-00 | Reversed piping or bad communication wiring detection |

Table 6. Indoor unit error codes:

| Error Subcode | Daikin Error code | Error Description |
|---------------|-------------------|---|
| 51972 | 7H-01 | Water flow problem |
| 51984 | 7H-04 | Water flow problem during domestic hot water production |
| 51988 | 7H-05 | Water flow problem during heating/sampling |
| 51992 | 7H-06 | Water flow problem during cooling/defrosting |
| 51996 | 7H-07 | Water flow problem. Pump deblocking active |
| 52000 | 7H-08 | Pump abnormality during operation (pump feedback) |
| 45056 | 80-00 | Returning water temperature sensor problem |
| 45312 | 81-00 | Leaving water temperature sensor problem |
| 45316 | 81-01 | Mixed water thermistor abnormality |

| Error Subcode | Daikin Error code | Error Description |
|---------------|-------------------|--|
| 45328 | 81-04 | Leaving water temperature sensor not properly mounted |
| 45336 | 81-06 | Entering water temperature thermistor abnormality (indoor unit) |
| 45340 | 81-07 | Mixed leaving water temperature after the tank thermistor abnormality (DLWA2) |
| 47364 | 89-01 | Heat exchanger freeze-up protection activated during defrost (error) |
| 47368 | 89-02 | Heat exchanger freeze-up protection activated during heating/DHW operation (warning) |
| 47372 | 89-03 | Heat exchanger freeze-up protection activated during defrost (warning) |
| 47380 | 89-05 | Heat exchanger freeze-up protection activated during cooling operation (error) |
| 47384 | 89-06 | Heat exchanger freeze-up protection activated during cooling operation (warning) |
| 48896 | 8F-00 | Abnormal increase outlet water temperature (DHW) |
| 47872 | 8H-00 | Abnormal increase outlet water temperature |
| 47876 | 8H-01 | Overheating mixed water circuit |
| 47880 | 8H-02 | Overheating mixed water circuit (thermostat) |
| 47884 | 8H-03 | Overheating water circuit (thermostat) |
| 47904 | 8H-08 | Overheating water circuit |
| 4352 | A1-00 | Zero cross detection problem |
| 6660 | AA-01 | Backup heater overheated |
| 6664 | AA-02 | External backup heater overheated |
| 7168 | AC-00 | Booster heater overheated |
| 6912 | AH-00 | Tank disinfection function not completed correctly |
| 7436 | AJ-03 | Too long DHW heat-up time required |
| 8192 | C0-00 | Water flow detected while pump is OFF |
| 8196 | C0-01 | Flow switch malfunction |
| 8200 | C0-02 | Flow switch malfunction |
| 8488 | C1-10 | ACS communication malfunction |
| 8492 | C1-11 | ACS communication malfunction |
| 9216 | C4-00 | Heat exchanger temperature sensor problem |
| 10244 | C8-01 | Current sensor abnormality |
| 11528 | CJ-02 | Room temperature sensor problem |
| 14332 | E7-63 | Brine pump error |
| 15620 | EJ-01 | Brine circuit pressure low |
| 15360 | EC-00 | Abnormal increase tank temperature |
| 15376 | EC-04 | Tank preheating |
| 19456 | HC-00 | Tank temperature sensor problem |
| 19460 | HC-01 | Second tank temperature sensor problem |
| 19492 | HC-09 | Tank temperature sensor problem |
| 19752 | HJ-10 | Water pressure sensor abnormality |

| Error Subcode | Daikin Error code | Error Description |
|---------------|-------------------|---|
| 19760 | HJ-12 | Bypass valve turning error |
| 26244 | J6-33 | Sensor communication error |
| 26416 | J7-12 | Brine inlet thermistor abnormality |
| 26652 | J8-07 | Brine outlet thermistor abnormality |
| 37632 | U3-00 | Underfloor heating screed dryout function not completed correctly |
| 37888 | U4-00 | Indoor/outdoor unit communication problem |
| 38144 | U5-00 | User interface communication problem |
| 38552 | U6-38 | Extension/hydro communication problem |
| 38916 | U8-01 | Connection with LAN adapter lost |
| 38920 | U8-02 | Connection with room thermostat lost |
| 38924 | U8-03 | No connection with room thermostat |
| 38928 | U8-04 | Unknown USB device |
| 38932 | U8-05 | File malfunction |
| 38936 | U8-06 | MMI/bizone kit communication problem |
| 38940 | U8-07 | P1P2 communication error |
| 38948 | U8-09 | MMI software version {version_MMI_software} / indoor unit[Version_IU_modelname] compatibility error |
| 38956 | U8-11 | Connection with the Wireless gateway lost |
| 39424 | UA-00 | Indoor unit, outdoor unit matching problem |
| 39492 | UA-17 | Tank Type problem |
| 39508 | UA-21 | Extension/hydro mismatch problem |
| 39512 | UA-22 | Communication problem between control box and option box |
| 39660 | UA-59 | HPSU/Hydro combination abnormality |

**NOTE**

Some of these error codes only apply to certain Daikin Altherma 3 models. For more information, refer to the documentation for your Daikin Altherma 3 model.

**NOTE**

If you detect a non-listed error code, please contact Daikin technical support.